

2.5.3 Mechanism to deal with examination related grievances is transparent, time-bound and efficient

Sarbati Devi Women's College is affiliated to Sambalpur University and all examinations i.e., First, Second & Final University Examinations and now Semester Examinations are conducted by the Controller of Examinations of the University. All the discrepancies faced by the institution is immediately brought to the notice of the Controller of Examinations and corrections, if any, are done only after getting instructions from the University. It is very transparent and time-bound.

Sometimes, it so happens that in the university examinations, the students get questions which are out of syllabus. As soon as the students point out, the Centre Superintendent immediately apprises the Controller of Examinations of University over phone. The problem can be solved only on the advice of the Controller of Examinations. Sometimes, the students report and protest against evaluation system due to poor marks being awarded to them. The grievances are addressed by reporting the appropriate authority including Vice-Chancellor and Controller and in that case re-examinations may be suggested.